

# South East Edinburgh Locality Improvement Plan



Figure 1 South West Edinburgh, Locality Improvement Plan

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## Introduction

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### Welcome from the South East Locality Leadership Team.

We are delighted to present the first South East Edinburgh Locality Improvement Plan 2017-2022. This builds on the past successes and good practice of the Neighbourhood Partnerships and their Local Community Plans.

This plan will help those people who are in greatest need, and focuses on how we can help prevent issues from taking place or getting involved to resolve them.

It sets out:

- the priorities for improving the area over the next five years

- the actions that will be carried out in the short, medium and long term
- our commitment to target our shared resources in the most effective way to tackle inequality.

In developing the plan, we asked local people across the locality, as well as within smaller targeted areas, what would make the area better and what would we need to do to achieve this.

This allowed us to identify the outcomes and priorities that will make a real difference to the lives of the people in the locality.

The plan brings our communities even closer together with local service providers to plan and deliver better

services which meet the needs of the people who use them.

Partners in the South East Locality Leadership Team include:

- The City of Edinburgh Council
- Police Scotland
- NHS Lothian
- Health and Social Care Partnership
- Scottish Fire and Rescue Service
- South East Voluntary Sector Forums
- Community councils
- Edinburgh College
- Scottish Enterprise
- Skills Development Scotland
- The University of Edinburgh
- Edinburgh Voluntary Organisations' Council



## Context

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### Community planning

Community planning is the process by which councils and other public bodies work with local people, businesses and voluntary groups to plan and deliver better services to improve the lives of people who live in their community.

Over the last 10 years communities have identified their own priorities through Local Community Plans and worked with service providers to achieve improvements in their communities.

The most recent Local Community Plans ran from 2014-2017. During that time, many organisations changed to working across four localities in the city, to manage their services with the same boundaries.

The Community Empowerment (Scotland) Act 2015 also changed community planning in Scotland.

The Act gives local people more say in how public services are planned,

designed and delivered. The Act requires public bodies to:

- identify and improve outcomes in the geographical areas which experience the greatest inequality
- prepare and publish Locality Improvement Plans to deliver better outcomes on the agreed priorities
- review and report publicly on progress and revise and update the plans as appropriate.

### South East locality

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The South East locality has areas with high levels of affluence, with the largest populations that have the greatest household incomes as well as areas which are amongst the most socially and economically disadvantaged.

The current population of the South East is 125,975 and is expected to increase by 10% in the next 15 years. Whilst this is a lower rate of increase than the other localities, this will still put additional

pressure on housing and schools in the area and access to local amenities.

The South East locality has the highest rate of private rented housing and an owner occupier rate of 54%.



It also has the second highest rate of child poverty, and most children that are in the lowest income households live in the Liberton/Gilmerton area.

There are distinct geographical areas within the locality where levels of affluence and inequality vary. For example, despite its affluence, the City Centre faces many challenges with higher than average:

- crime rates
- reported incidents of anti-social behaviour
- numbers of people begging and sleeping rough.

Just fewer than 50% of all serious assaults take place in the South East

locality and over 70% of these reported are in the city centre area.

Liberton/Gilmerton is diverse and it includes areas where we need to focus on reducing inequality and disadvantage, such as Southhouse, Burdiehouse, Moredun and Gracemount. Poor standards of health and low levels of professional and educational qualifications are amongst the greatest challenges in these areas.

A key aim of the locality approach to achieving better outcomes for people is to shift the focus from tackling crisis to early intervention and prevention. To achieve this, there needs to be a greater understanding of the root causes and

related trigger points for individuals and families in reaching 'crisis'.

The Locality Improvement Plan identifies locality wide outcomes, but also has a specific focus on smaller geographical areas within the wider locality, such as Dumbiedykes, Gracemount, Moredun and Southhouse.



## Engaging with our communities

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We are committed to having meaningful conversations with the diverse communities and groups that make up the South East locality about the services that are important to them.

In developing this Plan, we've spoken with a wide range of people so far and have taken the conversations to where people are in the locality, and recognised the importance of engaging with people who would not normally take part. This has included at fayres, libraries and community centres; through community events; and during foot patrols and home visits carried out by local officers from Police Scotland and the Scottish Fire and Rescue Service.

Going forward we will continue to build on our understanding of the needs and aspirations of our communities and a vital part of this will be effective and

ongoing engagement and communication with local people.

To ensure that people can take part in a way that suits them, we will continue to create opportunities for individuals to talk to us informally face to face, complete a survey in the comfort of their home or take part online. This will enable as many people as possible to be involved.

It was also clear when developing this Plan that many local people had already had conversations about what was important to them and what they wanted to see happen in their locality. So we will keep using feedback that has been collected through various engagement and consultation exercises to help shape the Plan. This has already included feedback gathered through the Police Scotland survey, City Vision 2050,

Edinburgh Childrens' Services Plan and the Edinburgh People Survey.

This Locality Improvement Plan will have an impact on our communities and so input and feedback from you is vital to ensure the Plan is shaped to deliver what it can for the benefit of the people in our community. We want local people to get involved and feel part of the delivery of the actions in the Plan.

What contribution could you make to your local community to make it a better place to live? For information on how to get involved, or to find out how to join a local community group, your community council or to take part in local volunteering opportunities, please get in touch with us at [southeast.locality@edinburgh.gov.uk](mailto:southeast.locality@edinburgh.gov.uk).



## Locality wide outcomes

We have set out below the outcomes, actions and high level measures. Details of the outputs, timescales and resources to deliver these will be developed and set out in accompanying work plans.

### Place making

Places that are safe, welcoming, clean and easy to move around play a critical

role in helping people to lead healthy lifestyles. We want our communities in South East Edinburgh to feel proud of, and connected to, the place where they live and to feel invested in the future of their local area, whether they intend it to become their long-term home or it's just home for now. We will work together in partnership with local people to tackle the issues that impact on the quality of

the environment, and to make our environment more sustainable for the future.

**Lead** – The City of Edinburgh Council  
**Key partners** – Voluntary Sector and The University of Edinburgh

Outcome	High level actions	Measure
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Outcome	High level actions	Measure
Improved transport and active travel infrastructure	<ul style="list-style-type: none"> <li>• promote and support the roll out of the on-street cycle storage scheme and make sure this is co-ordinated with the review of communal bin locations</li> <li>• work with developers who are building housing in the area to identify opportunities to enhance local transport infrastructure and promote active travel</li> <li>• reduce commuter traffic in the area through promotion and development of measures to improve cycle safety, increase use of park and ride, and tackle commuter parking in local residential streets</li> <li>• involve local communities in decisions about the local allocation of roads, pathways and cycleway investment budgets.</li> </ul>	<p>Journeys made by walking, cycling and public transport</p> <p>Traffic delays are reduced</p>





Outcome	High level actions	Measure
Improved local recycling facilities and people encouraged to reduce waste	<ul style="list-style-type: none"> <li>work with schools and organisations to deliver programmes to change attitudes towards littering and recycling, building on the current programme led by Changeworks with schools</li> <li>review locations and provision of communal bins and recycling facilities and identify areas where improvements can be made</li> <li>work with local businesses to identify how they will take responsibility for the impact on the local community by litter generated by their trade</li> <li>organise pop up recycling events including amnesties, swap shops, and upcycling and recycling advice.</li> </ul>	<p>Citywide recycling rate</p> <p>Satisfaction with recycling services</p> <p><i>Can we insert a measure here about complaints about littering</i></p>



Outcome	High level actions	Measure
Enhanced built environment and civic spaces	<ul style="list-style-type: none"> <li>work in partnership with local businesses to reduce street clutter and prioritise clear pathways for pedestrians</li> <li>increase the use of community art to improve visual appeal and reduce graffiti</li> <li>identify areas of disused neglected public land which can be developed as community growing spaces</li> <li>improve public spaces to make them more welcoming and accessible places for people to spend time</li> <li>develop a place management model through creation of local “Place” teams who work together to improve the cleanliness and estate management of communities.</li> </ul>	<p>Satisfaction with neighbourhood as a place to live</p> <p><i>Add satisfaction with cleanliness</i></p>

### Children, young people and families

The Edinburgh Integrated Plan for Children and Young Person's Services sets out an ambition to make Edinburgh a truly child friendly city. All partners will work together to achieve this. The Children's Partnership aims to embed a culture where services are delivered 'with' children and young people, their

families and their communities, rather than 'for' or 'to' them.

The partnerships' aims for children and young people are that:

1. Every child will have the best start in life.
2. Children and young people's attendance, engagement and

achievement will be improved and the poverty related attainment gap will be reduced.

3. Every child and young person will have good wellbeing and achieve the best possible health.
4. Equity amongst children and young people and their families will be advanced.



5. Children and young people, their families and their communities will be empowered to improve their wellbeing

**Lead –** The City of Edinburgh Council

Key partners – schools, voluntary sector, Health and Social Care Partnership

Outcome	High level actions	Measure
Children, young people and families get the right support at the right time	<ul style="list-style-type: none"> <li>improve child planning through local training events to “Get it Right for Every Child”</li> <li>test out the application of “self directed support” allowing the families of children and young people in need to choose how their support is provided to them. Use the additional budget that has been made available locally and share learning from the process with partners</li> <li>engage with families, communities and interest groups to explore learning, employment and other opportunities for parents to help them address issues of isolation, poverty and parenting.</li> </ul>	<p>Number of Looked After Children</p> <p>Number of children and young people supported through Self Directed Support</p>



Outcome	High level actions	Measure
People are involved in developing the services that help them fulfil their potential	<ul style="list-style-type: none"> <li>• set up a Locality “Youth Talk” group which will oversee participation and engagement of children and young people, supported by partners in the locality</li> <li>• use feedback from this process to develop locality actions to improve wellbeing</li> <li>• develop local ways to support young people so they can take part in processes such as participatory budgeting</li> <li>• support all partners to develop their engagement with young people in activities in the locality, and provide ways for young people, their families and agencies to feed back their views on a regular basis.</li> </ul>	Participation activities undertaken and outcomes reported
Support for additional child care. The new universal pathway pre-birth to pre-school as well as the increase in childcare hours to 1,140 hours will increase support for children. This is also an opportunity for parents	<ul style="list-style-type: none"> <li>• explore different options to delivering 1,140 hours of child care, such as nursery/forest kindergarten</li> <li>• provide initial delivery of 1140 hours of child care in four local settings</li> <li>• offer flexible patterns of attendance in six local settings.</li> </ul>	<p>Early Years settings offering a flexible and accessible service</p> <p>Early Years settings providing 1,140 hours of funded Early Learning and Childcare</p>



Outcome	High level actions	Measure
and carers to explore options such as employment, training and education.		



### Economy/employability

The South East locality has a slightly higher than average level of youth unemployment and suffers from small pockets of worklessness, poverty, inequality and disadvantage within communities and across vulnerable sections of society.

Organisations will work together to target, tailor and integrate support for people who need it. The Locality Improvement Plan will ensure that residents have the skills, aspirations and knowledge to secure sustainable employment whilst improving the general economic health of the area.

By getting involved earlier in senior phase high school, providing life skills

and a planned career progression route, in addition to the development of more local jobs by working better with employers, we can help to deliver people's career aspirations in the locality.

**Lead** – The City of Edinburgh Council  
**Key partners** – Skills Development Scotland, Edinburgh College, University of Edinburgh, Voluntary Sector.

Outcome	High level actions	Measure
More employment opportunities for young people are available	<ul style="list-style-type: none"> <li>work with high schools to identify the support they need to increase opportunities to prepare young people for the world of work</li> <li>work with employers in the area to increase employment and apprenticeship opportunities for local young people through promotion of the Edinburgh Guarantee, Modern Apprenticeships and other schemes</li> <li>increase the mentoring opportunities available for young people by using the skills within the University of Edinburgh, voluntary organisations and other local partners to provide support to help young people make the best of employment opportunities.</li> </ul>	<p>Positive destinations from schools</p> <p>Number of Modern Apprenticeships</p>



People of all ages gain skills for employment	<ul style="list-style-type: none"> <li>develop and promote programmes in the local community to help people gain skills to enable them to find meaningful employment, targeted at groups that need additional support.</li> </ul>	<p>Employment rates</p> <p>Unemployed people supported in to work or learning</p>
Local businesses thrive and bring benefits to the local community	<ul style="list-style-type: none"> <li>work in partnership with local traders associations to identify opportunities to work together to improve the local environment and promote a “shop local” agenda.</li> </ul>	<p>New business start ups</p> <p>Number of new jobs in the South East</p>



## Health and Wellbeing

Our priority outcomes for improving Health and Wellbeing in the South East locality will help to make sure that the right care is delivered in the right place at the right time for each individual. The

South East locality has a slightly higher than average number of people with mental health problems when compared to other parts of Edinburgh and also has a high concentration of people aged over 85. Through working together, we want to deliver outcomes that will help individuals to achieve their full potential

and encourage people to make choices that promote good health and wellbeing.

**Lead** – Health and Social Care Partnership

**Key partners** – NHS Lothian, the City of Edinburgh Council, Voluntary Sector and Scottish Fire and Rescue Service

Outcome	High level actions	Measure
People lead healthier lifestyles both physically and mentally	<ul style="list-style-type: none"> <li>identify target groups that have low levels of physical activity and promote affordable and accessible opportunities for people to become more active in their day to day lives</li> <li>promote local walking and cycling routes, 'friends of parks' groups, local growing initiatives and activities in communities and libraries as a route to improving physical and mental wellbeing</li> <li>identify, develop and promote programmes about healthy eating, including cooking courses and shopping on a budget.</li> </ul>	<i>Measures to be complete by Locality Managers, Wendy Dale and Catherine Stewart</i>





Outcome	High level actions	Measure
Improved access to health and social care service	<ul style="list-style-type: none"> <li>improve access to health and social care services by providing a clear and simple contact point which supports people in getting the right support or advice as quickly as possible</li> <li>explore options to develop easier access routes into health and social care services, including those who may require additional assistance</li> <li>improve collaborative working between GP services, health and social care services and third sector organisations to optimise outcomes for people in their community, particularly for those over 85 years old and with mental health difficulties.</li> </ul>	
Services support independent living at home for those with additional care needs	<ul style="list-style-type: none"> <li>work with Local Opportunities for Older People (LOOP's) to develop a programme to raise awareness of their service in the locality and develop collaborative working relationships with other relevant organisations</li> <li>maximise the use of community transport by better linking it with locality needs, community programmes and community activities</li> <li>support and encourage befriending and volunteering networks</li> <li>work with learning providers so that people can access and learn how to use digital technology, developing their skills to shop online, keep in touch with family and friends etc.</li> </ul>	

## Community Safety

A key element of ensuring a thriving community in South East, is through

improving community safety, tackling



anti-social behaviour and keeping people safe who live, work or visit the area.

It is essential that residents and visitors feel safe and have the confidence to report crime and problems that affect them.

We will building on existing partnership arrangements to seek longer-term solutions to persistent problems, quickly identify and tackle emerging crime trends and ensure that residents are involved in creating the solutions to problems.

We will also ensure that vulnerable members of our community are

protected from harm, and victims of crime are fully supported by all relevant agencies.

**Lead** – Police Scotland

**Key partners** – the City of Edinburgh Council, Scottish Fire and Rescue Service and Voluntary Sector.

Outcome	High level actions	Measure
Individuals, families and groups are supported to promote positive behaviour in safe communities. All forms of anti-social behaviour are responded to in an appropriate manner	<ul style="list-style-type: none"> <li>hold daily meetings to monitor issues and concerns that have been reported locally, and agree the appropriate response and action to be taken</li> <li>identify the support and advice services provided in the area, including mediation services, and ensure these services are fully engaged in supporting communities and residents who are experiencing anti-social behaviour</li> <li>initiate a local programme of communication and awareness raising aimed at working with people to promote safer, more resilient and involved communities.</li> </ul>	<i>Satisfaction with how ASB is dealt with</i>

Liz O'Rourke 15/8/17 18:19

**Comment:** Is this an outcome or an action?



Outcome	High level actions	Measure
People feel that their issues and concerns are listened to and they are able to report community concerns with ease	<ul style="list-style-type: none"> <li>• upskill local front line employees, to provide advice, information and signposting on a wider range of issues for local people</li> <li>• establish walkabouts with partners and communities to increase our visibility and encourage on-street engagement to identify and resolve issues early</li> <li>• establish a programme of regular surgeries and community information events involving all public service partners.</li> </ul>	<i>People feel able to have a say</i>
Communities feel safer and can engage in actions that promote dynamic and thriving communities	<ul style="list-style-type: none"> <li>• carry out environmental audits in areas where people have reported low levels of feeling safe, using the annual Edinburgh People Survey</li> <li>• use this information to identify actions that can be taken to improve a feeling of safety in these communities</li> <li>• use local budgets to work with communities to identify improvement projects which would help make local people feel safer within their community</li> <li>• develop a local communications approach that shares information and keeps the community up-to-date with crime statistics, actions being taken to tackle issues, encourages reporting etc.</li> <li>• raise awareness of domestic abuse and continue with the roll out of the 'Mentors in Violence' Protection programme.</li> <li>• build on strong links between the Fire and Rescue Service and all local partners and stakeholders to support the Fire and Rescue Service in its prevention work, prioritising the most vulnerable and at risk groups.</li> </ul>	<i>People feel able to have a say</i>  <i>People feel safe after dark</i>



## Small areas

Within our locality there are communities that experience a higher level of inequality or there are social issues that significantly affect residents' quality of life. Small area plans are designed to target the key issues within these

communities and, in South East Edinburgh, plans have been developed for:

- Dumbiedykes
- A number of communities within the Liberton Gilmerton ward –

Southhouse, Burdiehouse, Gracemount, Moredun, Hyvots, Ferniehill and Fernieside

- Southside Corridor
- City Centre.

### Small area plan – Dumbiedykes

Dumbiedykes is a residential area in the city centre adjacent to Holyrood Park. It's home to people who have grown up and raised their own families in Dumbiedykes, to students who are undertaking studies in Edinburgh and to people from different backgrounds and walks of life who have moved into the area more recently. The small area plan aims to improve the local environment to make it an even better place to live. It will develop the services available to local residents to ensure they meet the needs of those who need them the most, including providing more opportunities to learn about digital skills, learn new languages and get access to money and career advice. It will also aim to increase the number of activities available to children and young people who live in the area.

Outcome theme	Action	Possible measure
Place making	<ul style="list-style-type: none"> <li>• create local campaigns to address environmental issues that are identified by the community as being a concern in their area such as fly tipping, recycling and dog fouling.</li> </ul>	<p>Satisfaction with recycling services</p> <p>Satisfaction with street cleaning</p> <p>Decrease in tonnage of fly-tipping units</p>



Outcome theme	Action	Possible measure
Children, young people and families	<ul style="list-style-type: none"> <li>increase the use of the Braidwood Centre by local people through provision of more services, activities and social events</li> <li>establish a local money advice drop in service</li> <li>provide relevant and affordable activities for young people.</li> </ul>	Facilities and activities for children and young people Attendance at sport and leisure facilities
Economy/employability	<ul style="list-style-type: none"> <li>develop a programme of learning opportunities for local people on subjects such as. literacy, numeracy, digital inclusion, languages, cooking</li> <li>increase employment and training support for the local community through the promotion of local jobs, volunteering opportunities and providing access to career advice.</li> </ul>	Literacy and numeracy levels Unemployment rates Unemployed people supported into work or learning Digital skills training
Health and wellbeing	<ul style="list-style-type: none"> <li>explore opportunities to improve access for local people where there are currently barriers to essential services, such as lack of public transport options to dentists and GPs etc.</li> </ul>	
Community safety	<ul style="list-style-type: none"> <li>work with the community to tackle issues of anti-social behaviour that are affecting the quality of life of residents in the area such as drug misuse, street drinking and vandalism.</li> </ul>	Anti-social behaviour rates Satisfaction with the way that anti-social behaviour is dealt with Anti-social behaviour orders



### Small area plan - Southhouse, Burdiehouse, Gracemount, Moredun, Hyvots, Ferniehill and Fernieside

The communities of Southhouse, Burdiehouse, Gracemount, Moredun, Hyvots, Ferniehill and Fernieside are all located within the Liberton Gilmerton ward of the city. Local residents have asked for services that will improve outcomes for children and families and enhance the quality of the environment in which they live. The key priorities within the small area plan aim to create employment, training and learning opportunities for local people, support the development of people's digital skills, promote the English for Speakers of Other Languages programme, as well as create affordable activities for young people. It will also ensure the community realises benefits from local development in the area.

Outcome theme	Action	Possible measure
Place making	<ul style="list-style-type: none"> <li>create local campaigns with community groups to address environmental issues that are identified as being a concern in their area such as fly tipping, recycling and dog fouling.</li> </ul>	Satisfaction with recycling services Satisfaction with street cleaning Decrease in tonnage of fly-tipping units
Children, young people and families	<ul style="list-style-type: none"> <li>provide affordable activities for young people that they want to participate in</li> <li>improve communication between local residents, the Council and partner organisations about what services are available in the area, how they are accessed and explore how services can be promoted in a consistent and cohesive way at a local level.</li> </ul>	Facilities and activities for children and young people Attendance at sport and leisure facilities
Economy/employability	<ul style="list-style-type: none"> <li>increase employment and training opportunities for 16-20 year olds</li> <li>work with BioQuarter partners to identify opportunities to bring benefits from the development into the local community</li> <li>support and develop digital inclusion in the local community to reduce social isolation, help people search for jobs and find out about services in the local</li> </ul>	Unemployment rates Unemployed people supported into work or learning



Outcome theme	Action	Possible measure
	<p>area.</p> <ul style="list-style-type: none"> <li>develop and promote the English for Speakers of Other Languages (ESOL) programme, ensuring that the right service is provided in the right place.</li> </ul>	<p>Digital skills training</p> <p>Positive destinations from schools</p> <p>Number of new jobs</p> <p>Investment in the locality</p>
Health and wellbeing	<ul style="list-style-type: none"> <li>establish local outreach information points in places that people regularly access, such as libraries, community centres, GP surgeries and shopping areas to improve access to advice, information and support.</li> </ul>	
Community safety	<ul style="list-style-type: none"> <li>engage with young people in areas where anti-social behaviour is identified as being an issue to involve them in identifying ways to address it effectively, through diversionary activities, development of the local youth work programme and access to support and advice services.</li> </ul>	<p>Anti-social behaviour rates</p> <p>Satisfaction with the way that anti-social behaviour is dealt with</p> <p>Anti-social behaviour orders</p> <p>Youth participation and engagement levels</p>

Liz O'Rourke 15/8/17 18:56  
**Comment:** What does this mean?



### Small area plan – Southside Corridor

The Southside Corridor is the area that runs from Newington towards the City Centre. It is a vibrant community with a high volume of both residential and commercial property, and is home to many students who are studying in the city. It is a key access route into the city centre from the south with high volumes of traffic travelling through the area. The small area plan has been created with input from the community, and it aims to enhance the area and to provide a more pleasant, healthy, safe and welcoming environment for people who live and spend time there.

Outcome theme	Action	Possible measure
Place making	<ul style="list-style-type: none"> <li>• reduce street clutter and create a clearway for pedestrians</li> <li>• improve conditions for cyclists such as roads, bike parking, and driver/cyclist relationships</li> <li>• improve public spaces for people.</li> </ul>	<p>Journeys made by cycling</p> <p>Satisfaction with the neighbourhood as a place to live</p>
Children, young people and families	<ul style="list-style-type: none"> <li>• increase youth work provision and activities for young people.</li> </ul>	<p>Youth participation and engagement levels</p> <p>Facilities and activities for children and young people</p> <p>Attendance at sport and leisure facilities</p>
Economy/employability	<ul style="list-style-type: none"> <li>• identify opportunities for students to contribute to the local community through volunteering and more active involvement in community groups / activities.</li> </ul>	





Health and wellbeing	<ul style="list-style-type: none"> <li>work with the community to identify what information they would like to see about local services in the area, and how access to this information can be improved locally.</li> </ul>	
Community safety	<ul style="list-style-type: none"> <li>address crime and anti-social behaviour through working in partnership with the community to gather information, provide support and engagement and, where necessary, take appropriate enforcement action</li> <li>establish walkabouts with the community to identify actions that can be taken to improve the local environment</li> <li>co-ordinate the partnership approach to addressing the needs of those begging and sleeping rough in the area in a way that has a sustained impact.</li> </ul>	<p>Anti-social behaviour rates</p> <p>Satisfaction with the way that anti-social behaviour is dealt with</p> <p>Anti-social behaviour orders</p> <p>Rough sleeping numbers / homelessness rates</p> <p>Satisfaction with the neighbourhood as a place to live</p>

### Small area plan – City Centre

Edinburgh's City Centre is home to around 22,000 people. It is also the heart of the capital city of Scotland, a world heritage site and host to a thriving business and tourist economy. This brings some challenges as well as opportunities for the local community. The small area plan will deliver specific interventions and improvements to the way aspects of the city centre are managed. It aims to ensure local people can experience a great quality of life, make use of their public spaces and benefit from the city's attractions and festivals.

Outcome Theme	Action	Possible measure
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Place making	<ul style="list-style-type: none"> <li>• identify opportunities where green space can be improved and local access to growing projects can be developed</li> <li>• develop a programme of de-cluttering and environmental improvement campaigns in key streets and public realm areas where people live such as Grassmarket, High Street, Canongate, Hunter Square and Rose Street</li> <li>• develop advice and support for residents whose quality of life is being adversely affected by the high number of holiday lets</li> <li>• develop a balanced approach to how public space is used and managed in the city centre</li> <li>• map out services available for all city centre residents and identify ways to increase awareness.</li> </ul>	<p>Greenspaces index</p> <p>Satisfaction with the neighbourhood as a place to live</p>
Economy/employability	<ul style="list-style-type: none"> <li>• work with cultural partners in the city to identify ways for local residents to benefit from major cultural institutions and festivals in their area.</li> </ul>	<p>Investment in the locality</p>
Community safety	<ul style="list-style-type: none"> <li>• co-ordinate the partnership approach to managing the impact of the night-time economy on city centre residents and visitors through approaches such as the development of community safety programmes and effective liquor licence enforcement</li> <li>• co-ordinate the partnership approach to addressing the needs of those begging and rough sleeping in the city centre in a way that has a sustained impact.</li> </ul>	<p>People feel safer after dark</p>



## Measuring achievements

It is important that we are able to accurately monitor and report on progress so we can demonstrate success in achieving our outcomes and identify areas for improvement. The core principles and key methods for doing this are set out below.

The partners are working together on each outcome and they have identified the key information they use to develop and monitor services as well as the actions they need to carry out to achieve the outcomes. This will be used to monitor and report progress across the locality and the small areas.

We will monitor and report progress in the most appropriate way for our communities and this may differ from other localities. The exception to this will be the Annual Progress Report which will be consistent across the City.

### Principles

#### 1. Easy to access and understand

Information on how each outcome is progressing needs to be readily available, regularly maintained, clearly laid out and free of jargon.

#### 2. Focused on outcomes as well as outputs

The aim of monitoring information is to measure the difference made to local people and communities and not just changes made to services.

#### 3. Alignment with other strategic aims

The partners' progress towards achieving the outcomes must be consistent with their own established strategic aims. This is to ensure that the services are working towards clearly aligned goals and are monitoring their work in a consistent way.

### Methods

#### 1. Action plans

A set of more detailed plans relating to the outcomes and associated actions will allow monitoring of the partners' activity and progress towards achieving our shared goals.

#### 2. Regular performance reports

Reported to the Locality Leadership Team, these will detail progress towards achieving the outcomes. They could include actions, key performance indicators, case studies and customer research to give a balanced view on progress. These reports will form the basis for the Annual Progress Report.

#### 3. Annual Progress Report

Progress in achieving the outcomes for the locality and small areas should be reported annually to the Community and all partners.



## Further information and contacts

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### Further information:

*Links to be inserted*

### Equalities statement

Locality Improvement Plans set out our commitment to promoting equality and diversity. An Integrated Impact Assessment (IIA) and Strategic Environmental Assessment (SEA) have been carried out, enabling all partners to meet their legal duties to consider

equality, human rights, sustainability and the environment. The assessments ensure that the planned services and policies promote equality of opportunity eliminate discrimination and harassment, and promote good relations between those with protected characteristics and those with none. They also allow

broader inequalities to be addressed, ensuring that the needs of all people are met.

For further information or to view a copy of the assessments please contact: xxx

### Contact:

*Names to be inserted:*





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